

Regulations and Schedule of Charges Applicable To Certain Intrastate

Household Goods Moves Within The State Of South Carolina

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Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Professional Movers of Charleston. These services are furnished between points and places throughout the State of South Carolina.

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SECTION 1

1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus the travel allowance. The clock starts at the appropriate hourly rate when Professional Movers of Charleston reach the location of the move, and concludes at the time the movers leave the final location.

Service

Each Mover Truck

One Time Travel Allowance

Hourly Rate

\$45.00 per man/per hour

\$175.00

Dependent on Distance, but shall not exceed \$70.00 per move unless such move is considered long distance.

1.2 Office Hours / Minimum Hourly Charges:

Professional Movers of Charleston will operate Monday – Friday, 8:00 am – 7:00 pm, Saturday from 9:00am – 6:00pm, and Sunday by Appointment Only. There is a Two-Hour Minimum Charge regardless of the day of the week, or holiday.

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge of is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, Professional Movers of Charleston will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

2.0

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1

2.2

2.3

2.4

SECTION 2

ADDITIONAL SERVICES

following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in oction with a move involving additional items:

Bulky Article Charges (per item)

• Upright Piano - \$200
• Sleep Number Bed - \$200
• Exercise Equipment - \$100
• Any item exceeding 300 pounds - \$100

Elevator or Stair Carry

Professional Movers of Charleston does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

Excessive Distance or Long Carry Charges

Professional Movers of Charleston does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

Pick Up and Delivery

Professional Movers of Charleston does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. deliveries after the initial stop.

2.5 **Packing and Unpacking**

- **2.5.1** Professional Movers of Charleston does not provide packing and unpacking services to customers. Professional Movers of Charleston will provide recommendations for these services upon request.
- **2.5.2** Professional Movers of Charleston is not responsible for items packed by the customer. containing fragile or breakable items must be properly labeled. Professional Movers of Charleston reserves the right to decline any moves consisting of extremely large or fragile items.

2.6 **Articles, Special Servicing**

Professional Movers of Charleston will not provide servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.7 **Waiting Time**

The customer may be charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Professional Movers of Charleston.

2.8 **Long Distance Moves**

A long distance move will be defined as any move exceeding 50 miles from the Professional Movers of Charleston
office location. Such moves will be subject to additional fees calculated on the mileage exceeding 50 miles. This
additional rate will be calculated reasonably to off-set any additional travel time and cost incurred by Professional
Movers of Charleston.

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SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

- **3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading, and expressed during the final walk through if possible.
- 3.1.2 Claimant must notify carrier of all claims for concealed damage within 30 days of the move. Professional Movers of Charleston must be given reasonable opportunity to inspect damaged items.
- Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, Professional Movers of Charleston reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Professional Movers of Charleston immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

3.2 Computing Charges

Professional Movers of Charleston rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

Professional Movers of Charleston rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Items of Particular Value

Professional Movers of Charleston does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Professional Movers of Charleston will not accept responsibility for safe delivery of such articles if they come into Professional Movers of Charleston's possession with or without Professional Movers of Charleston's knowledge.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Professional Movers of Charleston's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.6 Delays

Professional Movers of Charleston shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

SECTION 4

4.0 PROMOTIONS

Professional Movers of Charleston shall apply the following promotions, in a uniform and nondiscriminatory fashion:

4.1 Citadel Cadets and Alumni

A promotional rate reduction of TEN (10%) percent of normal hourly service charges for moving will be applied for customers who are current Citadel Cadets or Citadel Alumni that have graduated within four years that provide proper proof of same.